

Conditions of Sale

Fitting Services

The ideal time to have a Fireplace fitted is before redecorating and replacing carpets. Fitting a complete fireplace normally takes one day, though a further three days should be left before the fire is used, to allow the mortar to dry out. Depending on other works required.

All work will be completed in a professional manner using specified materials for the price quoted. Any alteration or deviation from the above specifications involving extra cost will be executed only upon written order, and will become an extra charge over and above the quotation. This agreement is contingent upon strikes, accidents, acts of God, or any other circumstances beyond our control.

Before the fitter arrives, the following should be done:

- The room should be cleared of furniture, ornaments, paintings etc as far/well as possible (unless otherwise agreed in writing).
- Any necessary electrical work, such as moving power points and T.V. Aerial cable from the firehole.
- All decoration preparation work - though not the final decoration.
- Any plastering work.
- Ornaments, paintings and other treasured possessions should be removed from the work area.
- We assure that your chimney and herth to good practice to current regulation.

Fitting of a full fireplace normally includes:

- Removal of any existing normal sized fireplace.
- Fitting (but not supply) of new fireback and lintel.
- Making good the plasterwork around the fireplace up to about 2" either side of the install. Plastering is extra.
- Bagging up all rubbish and removal.

Fitting of a gas fire normally includes:

- Performing a gas safety check on the supply pipe which will require us to turn off the gas main and any gas appliances. (Whilst we will endeavour to relight these appliances, we cannot guarantee that they will relight due to faults with the appliance.)
- Running the feed pipe from an adjacent gas point to the appliance. Wherever possible we will attempt to hide this pipe by drilling through the chimney breast.
- Fitting (but not the supply) of any necessary floor or wall vents. (It should be noted that gas fires that normally do not require external ventilation may require external ventilation if the flue requires a smoke test)
- We may find there is a leak on the pipework and this would be an addition.

(A) All delivery and installation dates are only approximate until we confirm that the goods are actually in our possession.

(B) Supply only goods are to be paid for either on collection or before delivery.

(C) A minimum of 72 hours' notice is required for cancellation of an arranged fitting date. We reserve the right to charge 50% of the fitting charge if less notice is given.

(D) All goods remain the property of Invicta Group Services Ltd until all charges are paid including fitting charge.

(E) Any faults are to be notified to us within 48 hours.

(F) Redecoration, painting, replacement of skirting boards, cutting and refitting carpets are not undertaken by the fitter, unless agreed in writing.

USEFUL TIPS REGARDING THE CARE OF GAS FIRES AND FIREPLACES:

- To keep gas fires safe and looking their best they should be serviced annually.
- Abrasives, acids and alkalis should not be used to clean marble. Marble should be cleaned with a damp cloth occasionally using marble polish.
- Spilt wine, coffee, soot etc should be wiped off marble immediately.
- The black polished look on slate is maintained by using slate cleaner.
- Brass trims and brass work on fires grates are not lacquered and can be cleaned using brasso. Take care not to spill this on the marble.
- Do not spray aerosol cans near hot or alight fires.
- Always use British Standards Fireguards when using the fire where young, elderly or infirm persons are present.
- If you smell gas, turn off gas at mains, do not switch on or off any electrical appliances, ventilate the area and contact the gas supplier.
- Contact your fireplace company before having any work done that might affect the flue or ventilation to fire.

FITTING BY A FULLY QUALIFIED GAS SAFE REGISTERED GAS FITTER